CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This the 23rd day of February' 2024

C.G.No.120/2023-24/Anantapur Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Between

G. Narayanappa, D.No. 2-21, Varadapuram/Sangala, Bathalapalli (M), Anantapur Dt.

Complainant

AND

- 1. Dy.Executive Engineer/O/Anantapur (E)
- 2. Executive Engineer/O/Anantapur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 20.02.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that he is having two agricultural service connections SC.Nos.7123335000001 and 7123335000002 for the last 40 years, that the power was supplied till two years back through a common DTR, that about two years back the

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respondents proposed to erect small transformers to every farmer but they did not supply the power, that for the last two years he has been requesting the respondents for supply of power but in vain.

The said complaint was registered as C.G.No.120/2023-24 and notices 02. were issued to the respondents calling for their response. The respondents submitted their response stating that originally 16 KVA 3 phase agricultural DTR was installed and charged for extending supply to the above referred service connections of the complainant, that during the year 2020-21 HVDS works were executed by the construction wing, Anantapur by removing the existing 3 phase 100 KVA DTR from its location, that during the execution of HVDS work at the said location, it was proposed to extend supply to the service connections of the complainant from the installed 16 KVA 3 phase DTR and 3 phase supply was extended to SC.No.7123335000001 which is nearby to the said DTR but while stringing the new LT 3x16 +25 Sqmm AB Cable by dismantling the old LT conductor some civil diputes came into light between the complainant and one G. Ravindra and due to the objections from neighboring land owner Sri. G. Ravindra it was proposed to reroute alignment from the other network source by the proposed installation of new 25 KVA 3 Phase DTR to SC.No.7123335000002 for which the complainant has to pay the



estimated charges to the department but the complainant did not agree to register application in mee-seva and did not agree to pay the estimated charges and under those circumstances the new proposal was put on hold. The said civil disputes also brought to the notice of SHO/Bathalapalli but they were not settled between the complainant and the objector Sri. G. Ravindra. Due to the civil disputes between the complainant and Sri. Ravindra the respondents could not extend the power supply to SC.No.7123335000002 and the complainant did not agree for alternate solution.

- **03.** Heard both the parties through video conferencing.
- 04. Perused the entire record. Record shows that originally there was a common DTR through which power supply was given to both the service connections of the complainant, that during the year 2020-21 the old DTR was dismantled and new 16 KVA 3 Phase DTR was installed and power supply was given to one service connection of the complainant i.e. SC.No.7123335000001 and when the respondents tried to give power supply to the other service connection SC.No.7123335000002, due to the objection by the neibhouring land owner the respondents could not give supply to the other connection SC.No.7123335000002 and then they suggested alternate route to run the cable for which the complainant has to

make an application by paying the estimated cost, but the complainant did not agree for the same and it is the reason for not giving the supply to the other connection of the complainant. The complainant produced a copy of F.I.R. in Crime No.89/2022 of Bathalapalli PS registered for the offences U/Secs.379 and 506 IPC against the neighboring land owner G. Ravindra (Objector for laying cable through his land from the newly installed DTR to SC.No.7123335000002 of the complainant) and others alleging that the accused committed theft of starter box and electrical wire in the fields of the complainant due to bore-well issue between the parties. This FIR registered on the report of the complainant, shows that there are some disputes between the parties. When the electric cable is to be erected through the fields of the neighboring land owners to supply power to the complainant, the respondents cannot execute the work without resolving the objection by the neighboring land owners and it is for the complainant to take steps to resolve the said objections. But here in the case on hand, the FIR registered on the report of the complainant itself shows that there are certain disputes between the complainant and the neighboring land owner and as such he raised objection to erect the cable to the service of the complainant through his fields. That is why the respondents suggested an alternate route to erect the cable and since that route is long than that of

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the existing route, they have demanded the complainant to make an application for the alternate route, through mee-seva and to give his consent to pay the proposed estimated charges for erection of the cable, but unfortunately the complainant did not agree for the same. This Forum opines that the respondents are justified in asking the complainant either to resolve the objections by the neighboring land owner for erection of the cable line in the existing route or to make an application and give consent to pay proposed estimated charges for erection of the cable in the alternate route.

- Of. Considering the said circumstances, this Forum direct the complainant either to resolve the objection raised by the neighboring land owner on which the respondents shall erect the cable line through the existing route or else to make an application and to pay the proposed estimated charges on which the respondents shall erect the cable line through the alternate route and to release the power supply to SC.No.7123335000002.

 Accordingly, the complaint is disposed off. No order as to costs.
- The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of

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Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 23rd day of February'2024.

CHAIRPERSON

Member (Finance) \$00 23 (2) 1024 Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.